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## ONE YEAR WARRANTY – SPECIALITY

### Battery Products Types: PRC, TC, WCG, MRG, PSG, PM and DIRECT POWER used in Standby, Golf, Mobility, Renewable Energy and Marine Markets

Power Batteries Ltd warrants to the original customer that all Battery Products types listed above will be free from defects in material or production workmanship for 1 calendar year after the date of shipment or 13 calendar months from date of advisement to the original customer of goods being ready for collection. This warranty is subject to the terms and conditions set out below and to adherence to the claim procedure also shown below. The date of any claim made against this warranty is defined as the first written date of advisement to Power Batteries Ltd of any issue which may be under the jurisdiction of this warranty

- Claims related to technical performance are only allowed should the battery product fail to give up at least 80% of its rated published capacity at 25°C.
- That the battery products are handled, installed, operated and maintained in accordance with Power Battery Inc and Power Batteries Ltd published instructions and guidelines. These are as generally described in the POWPAK documents which are available as supplied at delivery or on request from Power Batteries Ltd.
- Battery product which are subject to claim may need to be returned to the above address for investigation if requested by Power Batteries Ltd. Such return and subsequent delivery and all other costs and responsibility for adequate packing and disposal will be borne by the claimant. Returns may only be made with the authorisation of Power Batteries Ltd. See claims procedure below.

#### Claims Procedure:

- Contact Power Batteries Ltd, Warranty Department on the above phone or fax numbers or email us at [warranty@powbat.co.uk](mailto:warranty@powbat.co.uk)
- Power Batteries Ltd will forward to the claimant a form Customer Returns Note"CRN". The claimant will complete the form and return it to Power Batteries Ltd.
- Power Batteries Ltd will review the CRN details and advise the claimant whether the claim is allowed, disallowed or whether further information is required in which case the required information will be detailed to the claimant.
- Power Batteries Ltd may ask the claimant to return the batteries to the above address for investigation in which case a CRN NUMBER will be issued. This must be clearly shown on the returned goods otherwise receipt of returned goods may be refused at Power Batteries Ltd discretion.
- If the claim is allowed then Power Batteries Ltd at its sole discretion will either repair the product, replace it on an ex-works basis from the above address or issue a full credit at the purchase price paid originally for the product.

THE ABOVE STATED ONE YEAR WARRANTY IS SUPPLIED IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED EXCEPTING FOR STATUTORY RIGHTS. IN NO EVENT SHALL POWER BATTERIES LTD BE RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSS AND, EXCEPT AS STATED HERIN, POWER BATTERIES LTD SHALL NOT BE LIABLE FOR ANY DEFECTS IN OR BREACH OF ANY CONTRACT RELATING TO THE QUALITY OR PERFORMANCE OF THE ABOVE PRODUCTS UNDER ANY THEORY OF LAW. THIS WARRANTY WILL BE CONSTRUED, ENFORCED AND PERFORMED IN ACCORDANCE WITH THE INTERNAL LAWS OF ENGLAND.

PB WAR1S Issue3 Oct 09