

**PRICES**

All prices quoted are NETT and exclude VAT or local taxes and duties if applicable except for On Line Shop prices which are inclusive of VAT. The quoted price allows for and includes any agreed discounts. All prices are subject to either or both a separate itemised raw material and delivery surcharge. Details of this are published separately from time to time on our web site and/or in writing. Accessories (cables etc.), special packaging and special documentary or payment requirements are charged extra unless clearly included in our quotation, price list or as acknowledged.

**VALIDITY**

The prices are fixed excepting for surcharges and remain firm providing your acceptance is received within the validity period shown on the quotation or on the current price list as issued or as shown on the On Line shop and that delivery is taken within the period specified. Storage of material beyond the agreed despatch date could be subject to additional charges. Call off orders are only accepted if firm agreeable delivery dates are specified and acknowledged and adequate notice is given when requesting delivery. Orders placed under pro forma LC terms must be delivered within 3 months from order date otherwise Power Batteries Ltd reserve the right to cancel the order and return any monies paid less expenses. We will send an order acknowledgement if the order is accepted and which confirms the prices we will accept.

**DESPATCH AND POINT OF COMPLETION OF SERVICE**

Despatch date Ex Works is shown in working weeks or days for the material offered, provided always that a firm written order is received within the period specified and full and final instructions are received with the order. Despatch times quoted are accurate at time of quotation but can vary dependent on demand. Actual delivery will be confirmed by Order Acknowledgement or Online Shop email when an order has been placed. The service provided is one of supply only and is deemed to be completed and finished at the point of delivery this being as defined on the order acknowledgement or On Line Shop Email.

**TRANSPORT AND TAXES**

Terms of delivery are as per the current price list issued to an individual customer unless specified elsewhere or as shown on the On Line Shop whichever is applicable. UK mainland deliveries when included are calculated at the 3-day rate. Mainland Europe deliveries when included are calculated at the 5-6 day rate. Deliveries to other territories and countries when included are calculated at an applicable standard rate which will be advised to you on the Order Acknowledgement. Special delivery arrangements are charged additional to the above. Deliveries to Euro Zone countries include European Import Duty. Deliveries to non-Euro Zone countries do not include payment of Import Duties or Taxes into those countries. For UK deliveries VAT will be charged at the prevailing rate. For deliveries to Euro Zone countries VAT is not charged if the consignee is registered for VAT in their own country. The terms of the delivery service supplied are as per Delivery Conditions (Ref PBDel 1 )

**TERMS OF PAYMENT**

Payment is to be made within 30 days of the date of the invoice for credit approved customers unless payment terms are agreed otherwise. Payment terms for non credit approved customers is cash in advance or by credit/debit card subject to our normal rules. If credit is agreed the terms will be specified but we reserve the right to vary the conditions of the trading dependent upon previous credit experience. Where credit is agreed we retain legal title to the goods until all monies due have been paid. In the event of delayed payment of account we reserve the right to charge interest on any overdue account at the rate of a minimum of 1% per month above the UK base rate from the date on which the payments become due and should the account fall into two months arrears, we reserve the right to reclaim the goods.

**DOCUMENTATION**

Our price includes for standard UK Warehouse testing and supply of one copy of Installation and Receiving Instructions POWPAK 1. Additional copies may be charged for. One copy of Proof of Delivery will be supplied if requested within 30 days of shipment date. Extra Proof of Delivery copies will be charged for at £50 or equivalent currency.

**USAGE, ERECTION AND COMMISSIONING**

The Battery will be supplied in and approximate minimum of 80% charged condition and upon receipt should be inspected, treated and used in accordance with the Installation and Receiving Instructions POWPAK 1 supplied. If installation, erection and commissioning are required, we shall be pleased to arrange this subject to a separate quotation. Received goods should be examined for damage and discrepancies which should be notified to us within 24 hours of receipt and confirmed in writing within 7 days of receipt.

**RETURNS POLICY**

We are prepared to consider requests for return of unused products from the original purchaser under the following conditions:  
The request is made in writing to [warranty@powbat.co.uk](mailto:warranty@powbat.co.uk) within 7 days of the original delivery date.  
If we agree to allow the return of unused product you will be issued a CRN number which must be clearly shown on any item to be returned. We will not accept any return unless this CRN number is clearly shown on any item returned to us. The product must be returned to us in an unused and new, condition, suitably packed with all costs borne by the original purchaser. Following inspection we will credit the original client or refund to the client the original purchase price whichever is appropriate subject to the goods being in a condition suitable for us to restock and subject to a handling charge of 5% to a minimum of £10 of the original purchase value unless otherwise agreed in writing by us. This policy does not apply to non UK stock items, certain e-commerce based transactions or where product has been specifically supplied to order.

**EQUIPMENT WARRANTY**

The Warranty period is 12 months from delivery or 13 months from advice on readiness for despatch, whichever is the earlier. The terms of Warranty are as per the One Year Warranty (Ref PB War1or1S card) unless additional warranty options have been separately purchased. Any such additional Warranty will be confirmed on the Order Acknowledgement and Sales Invoice and by separate battery markings.